



# Crickler's COVID-19 Procedures

Keeping our clients safe is our main focus.

## Internal Awareness

- We have informed all our employees about the precautions they need to take. Such as washing hands often, avoid touching eyes, nose, and mouth with unwashed hands, covering their cough or sneeze with a tissue, and staying home if they are sick. All of this is reinforced with posted signage from the CDC in all locations.
- We check the temperatures of all our employees at the beginning of the workday and all warehouse workers must wear face masks within our facilities. All office personal are required to wear face masks outside of their offices and when they are near others.
- All service technicians and drivers received COVID-19 packets including documentation that is posted inside our branches and cleaning procedures to keep with them in their vehicles.
- All managers are monitoring employee health and are instructed to ensure anyone not feeling well stays home.
- We have implemented a manager decision tree to take all necessary steps in the event that we have a case internally.
- We offer virtual meetings for those who do not want to meet in person but would like to meet our sales representatives or client relations managers.
- All management has been instructed to wear face masks and follow social distancing guidelines when visiting accounts. If they must follow other guidelines while visiting your account please let them know.

## External Awareness (In the field approaches)

- ALL OUR DRIVERS MUST WEAR FACE MASKS.
- We have dispatched gloves, face masks, hand sanitizer & wipes, glass cleaners, and disinfectants to all drivers.
- We reiterated to our drivers the importance of cleaning and disinfecting the vending machines, coffee machines, and kiosks at ALL locations. Drivers will disinfect all “high touch” surfaces before leaving their stop.
  - “High touch” surfaces include; touchpads/keypads, fingerprint readers, delivery bins, and the inside and outside of the glass on all vending machines & micro market coolers. This will be done with an EPA List N approved disinfectant, fresh paper towels, and sanitizing wipes.
- All of our drivers will comply with any additional steps they must take at our customers’ facilities.

If anyone would like to see or speak with managers, please reach out to [info@cricklervending.com](mailto:info@cricklervending.com), call **888-284-6302**, or call your representative directly.